



CCF START-UP GUIDE V3

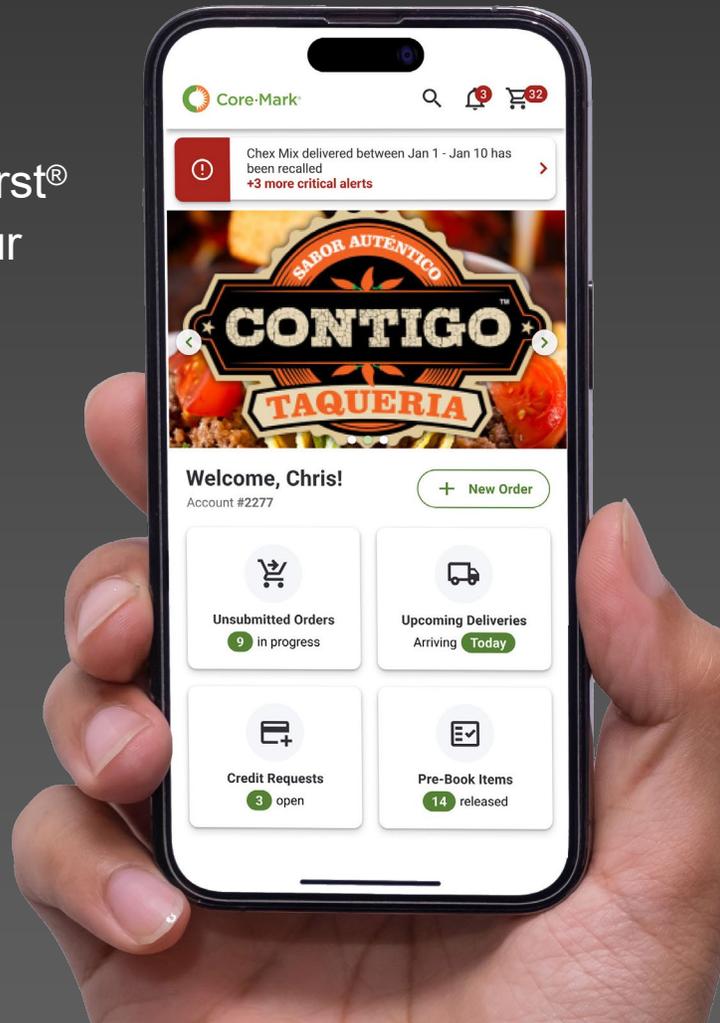
Introduction Overview & Video | CCF Invitation, Set-Up & Log-In
Download CCF App | Scanner Connection | CCF User Support



Cutting-edge ordering solutions!

Online ordering at your fingertips.

The Core-Mark CustomerFirst® app is designed to make your online ordering even easier.



Download our CCF apps directly using the links below:



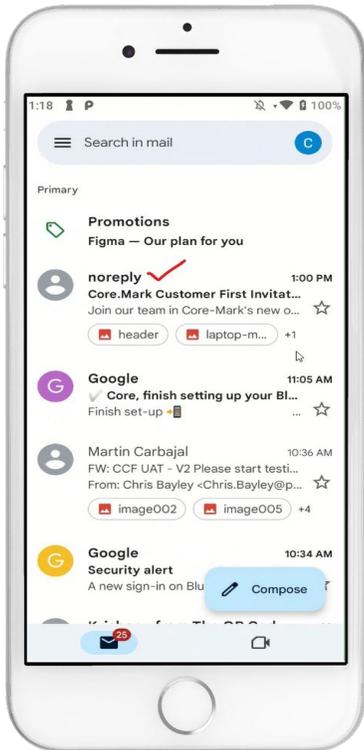
Ask your local Core-Mark Representative when CustomerFirst will be made available to you.

Scan QR Code or click the below link to watch the CCF introduction video

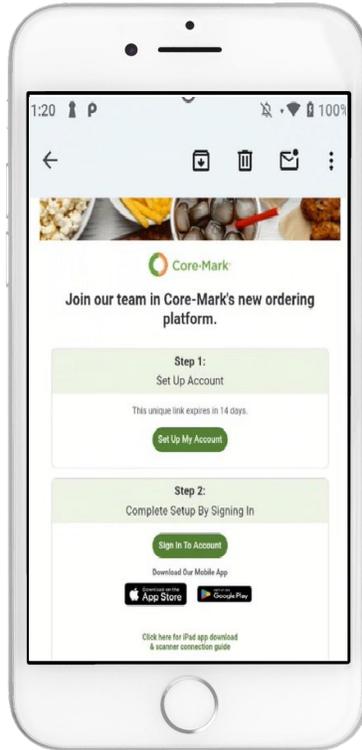


<https://youtu.be/M4S8JzOlcPo>

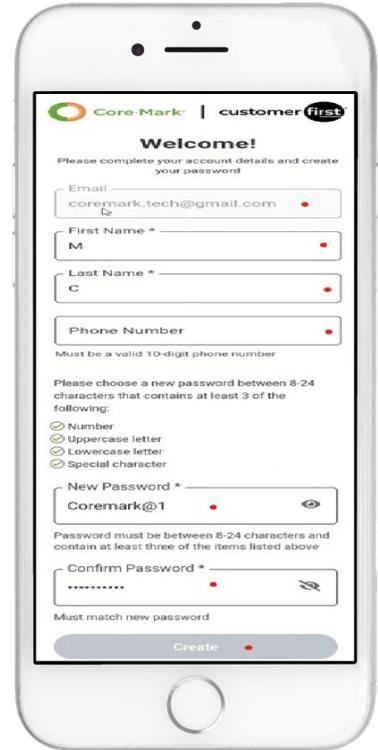
Step 1
Open email invitation



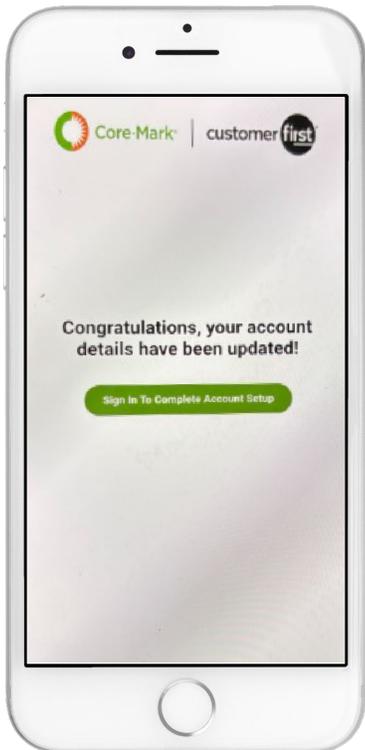
Step 2
Tap Set Up Account



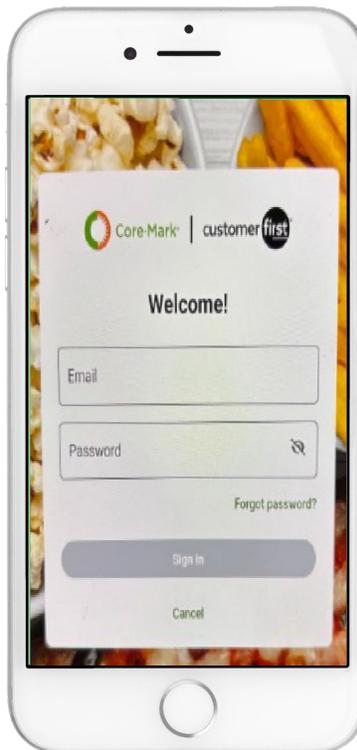
Step 3
Complete set-up, then tap create



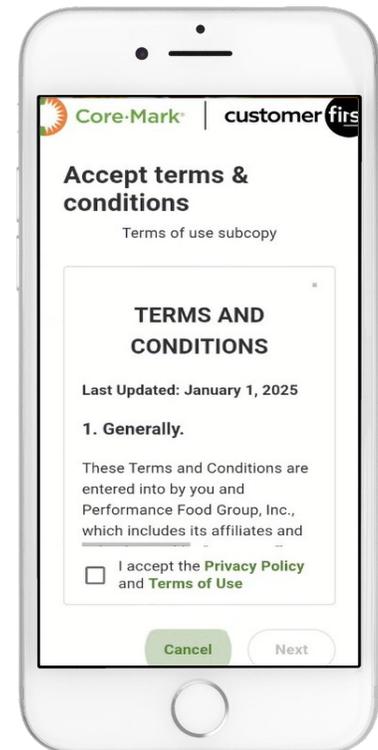
Step 4
Tap Sign In to Complete Account Setup



Step 5
Sign in with your email and password that you created

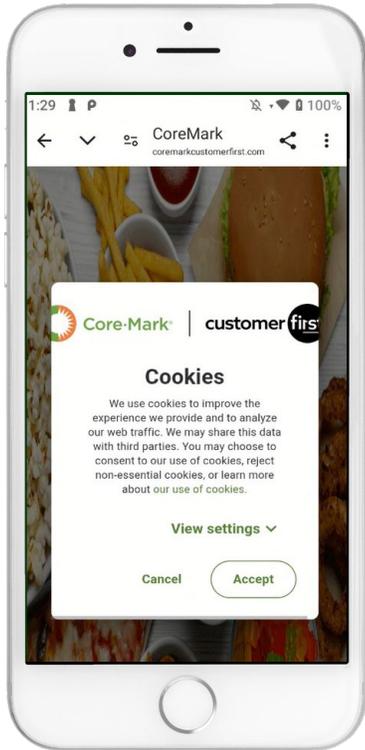


Step 6
Check the Accept Terms box then tap next (guide continued on next page)



CCF Invitation, Set-Up, Log-In, App Download (continued)

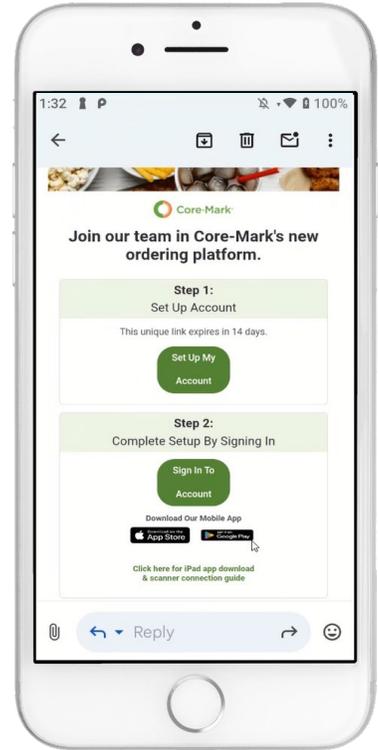
Step 7
Tap Accept Cookies



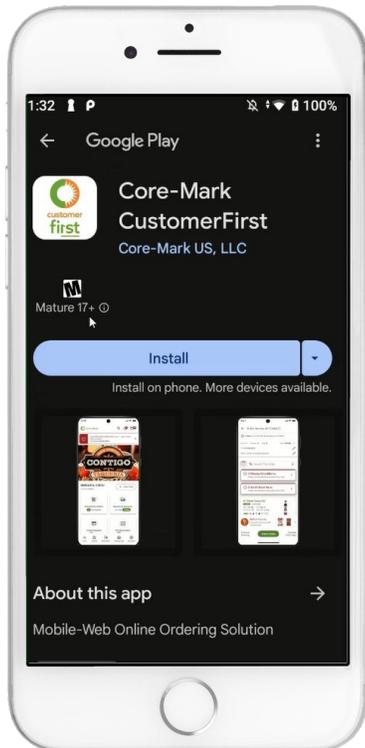
Step 8
You are logged into CCF website - Tap the back button to download the mobile app



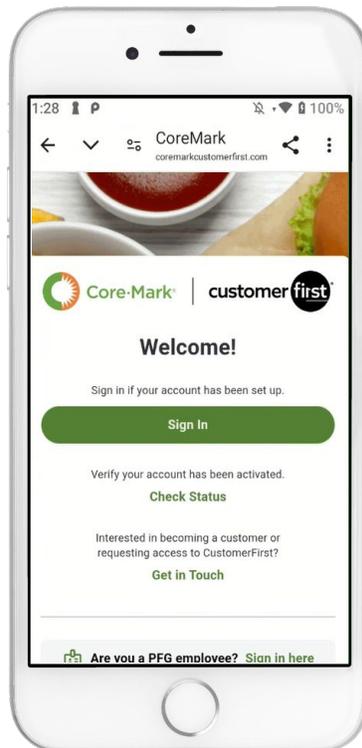
Step 9
Tap the preferred app store icon to download the CCF Mobile App



Step 10
Tap Install, then open the CCF mobile app



Step 11
Tap Sign In



Step 12
Insert your email and password you created, then tap Sign In

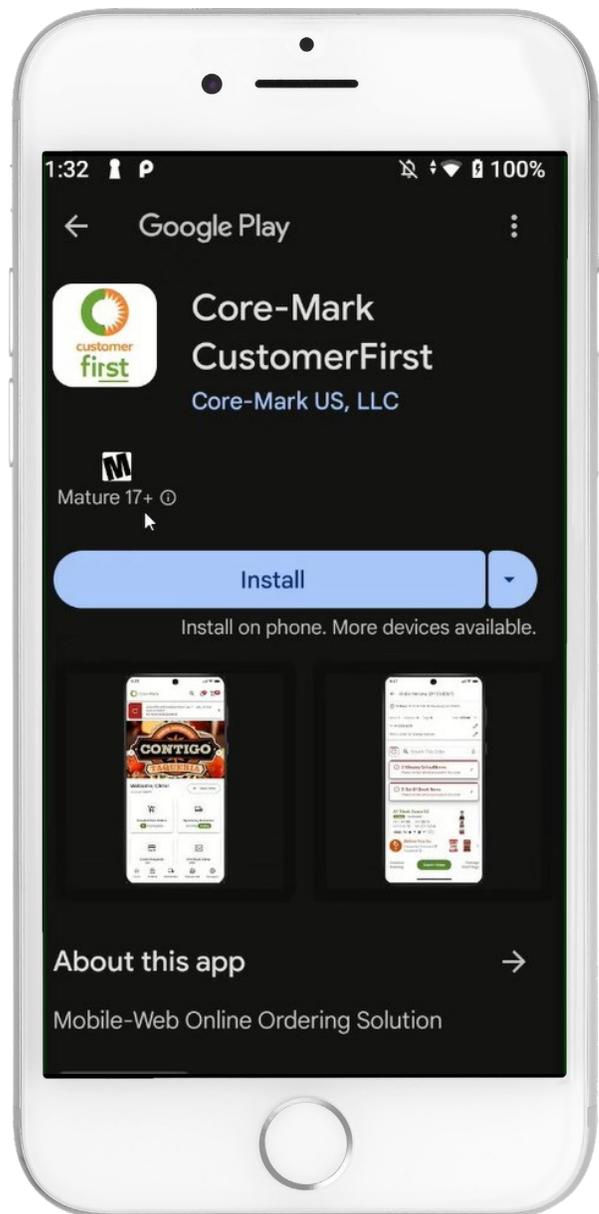
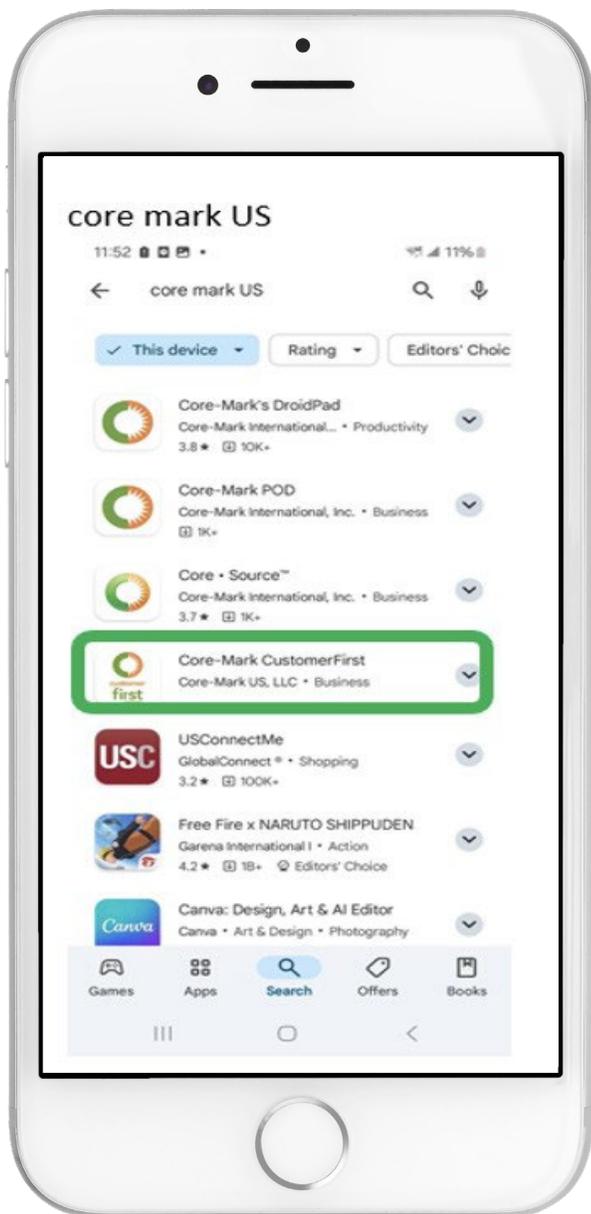


Download the CCF apps directly from this Google Play link



Search for the CCF app in Play Store with any of the following search terms:

- core mark US
- core mark us
- Core-mark US
- Core-Mark US
- Core-Mark customerfirst
- Core-Mark CustomerFirst
- coremark Customerfirst
- coremark customerfirst

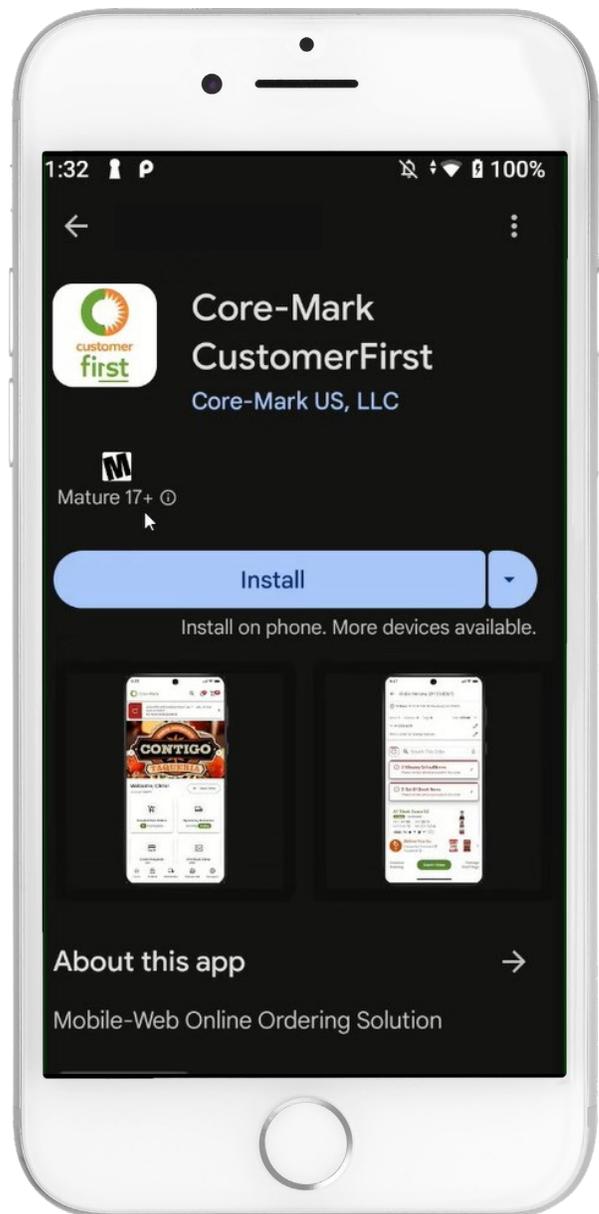
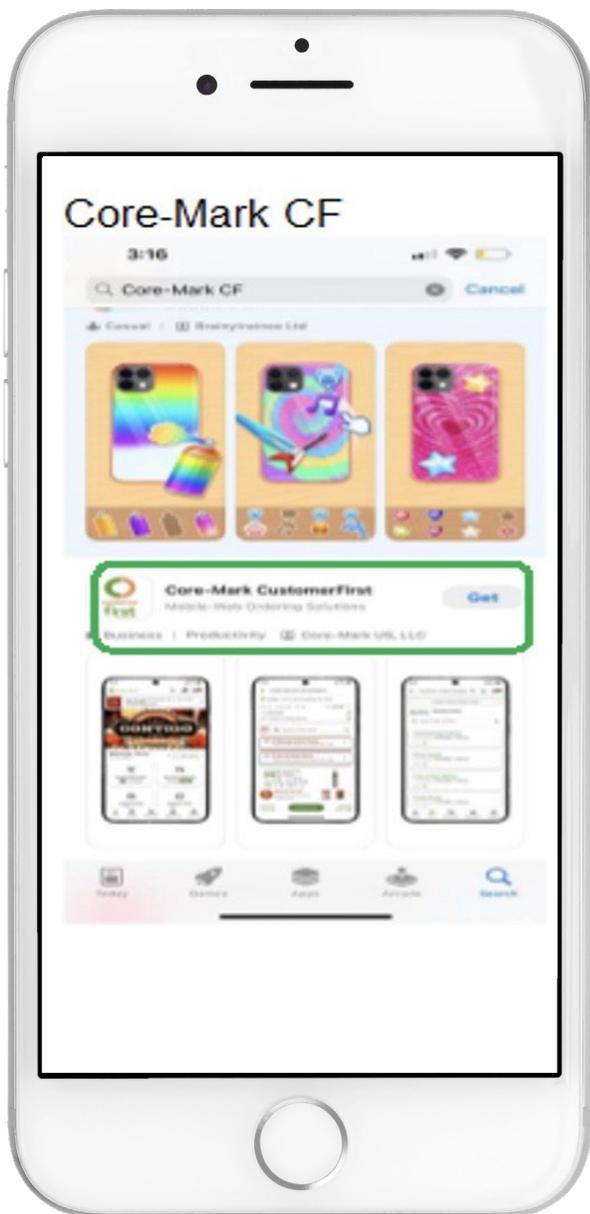


Download the CCF apps directly from this App Store link



Search for the CCF app in the App Store with any of the following search terms:

- Core-Mark CF
- Core-mark cf
- Core - mark cf
- Coremark cf
- Core CF
- CustomerFirst
- customerfirst
- Core-Mark CustomerFirst
- coremark customerfirst
- coremark Customerfirst
- coremark CustomerFirst
- Core-Mark CustomerFirst
- Core-Mark CustomerFirst
- Core-Mark customerfirst
- Core-Mark US
- Core-Mark us
- Core mark us
- Core mark US

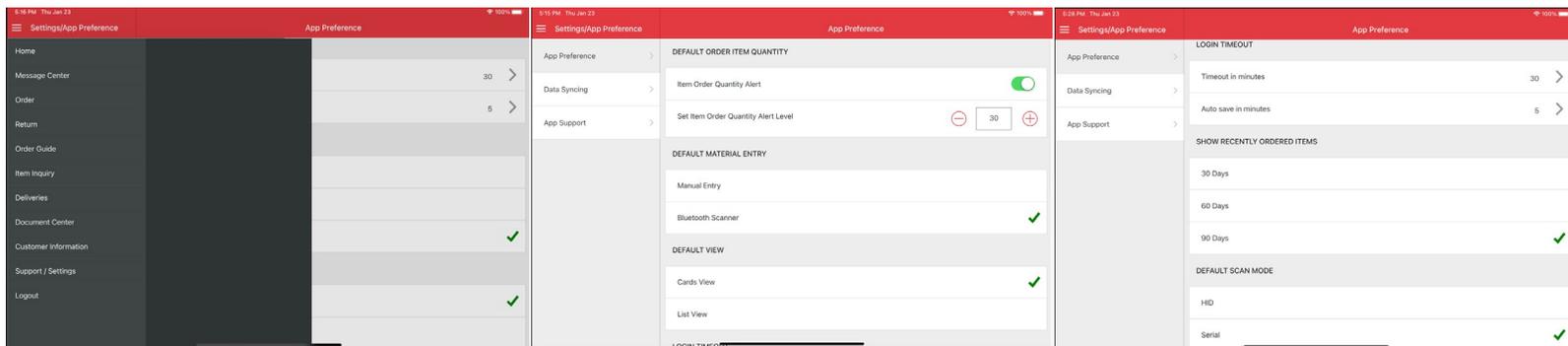


Please print these sheets to effectively scan.

Step 1: Update your iPads to current OS version in Settings

Step 2: Update to the current 4.3 version of ESP360 or download it from the App Store

Step 3: Login to the ESP360 App, go to the Menu>Support/Settings>App Preference. Scroll down to the bottom Default Scan Mode and select Serial Mode



Step 4: Disconnect the Socket Scanner from Device iOS

- Navigate to Device Settings>Bluetooth>Select Socket Scanner
- Click on Forget Device
- Select Forget Device on the pop-up
- Socket Scanner is no longer connected now



Continued on the next page

Step 5: Scan the below barcodes to reset the scanner and enable barcodes in the below order



#FNB00F0#

Step 6: For GREY Socket Scanner, please scan the below code



#FNB00F40002#

Step 7: Scan the below 4 barcodes in any order



#FNB00F507C60408FF07010000#



#FNB00F507C60408FF01010000#



#FNB00F507C60408FF25010000#



#FNB00F507C60408FF37010000#

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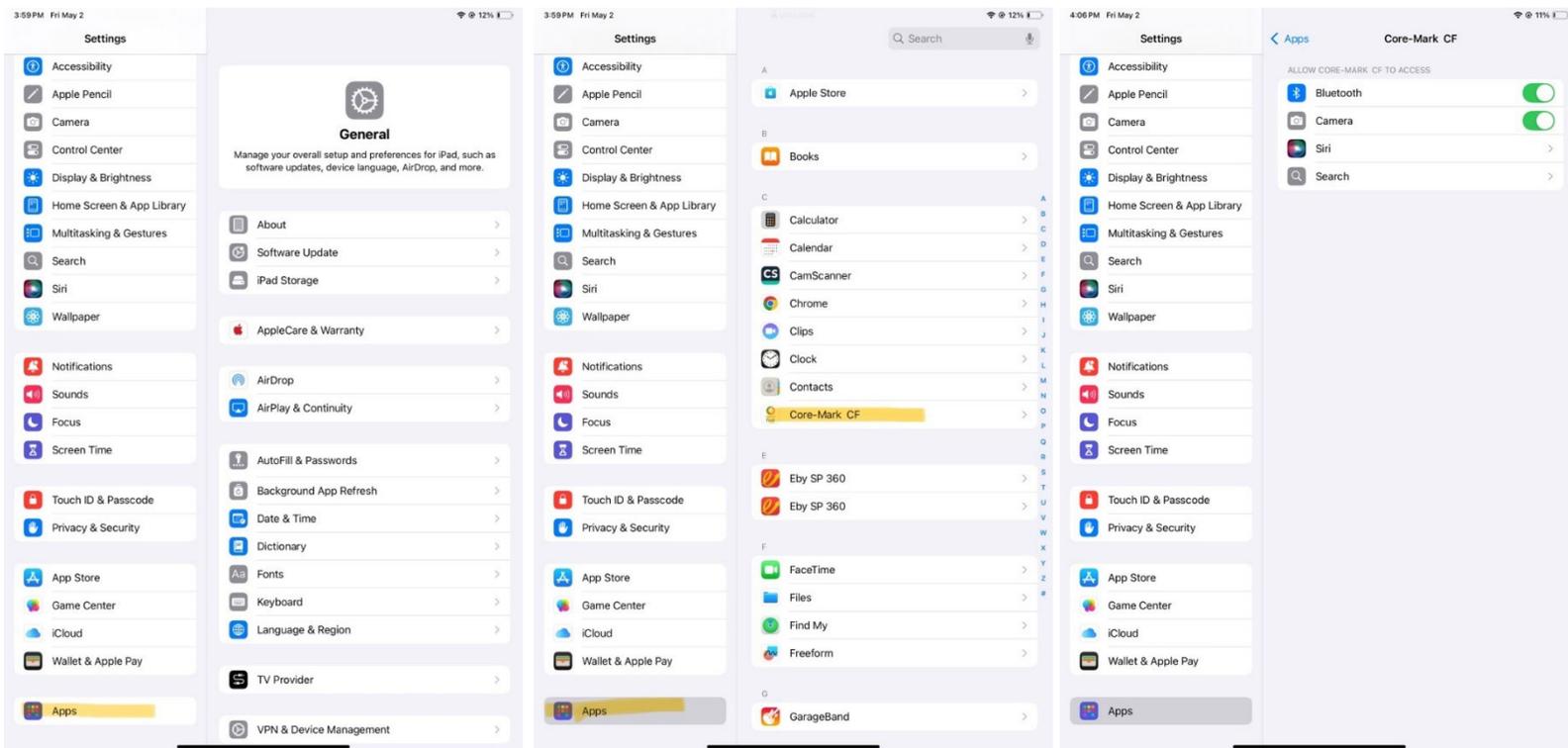
Core-Mark®

customer first

Step 8: Connect the Socket Scanner to the device. Navigate to iOS Settings>Bluetooth and tap on Socket S7XXX (XXXXXX)



Step 9: Please make sure that Bluetooth & Camera are enabled for the app. Goto Settings>Apps>Core-Mark CF



Scanner is available for Core-Mark CustomerFirst & ESP360



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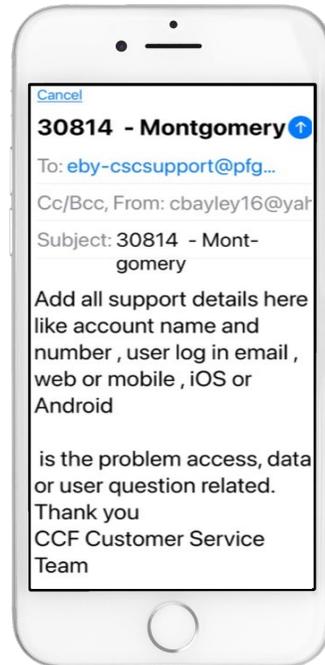


Core-Mark CustomerFirst provides detailed training material & user guides on our Resources Page. On the Accounts Page we offer Customer Service 1-800-942-5951 and direct support emails.

Experience Core-Mark's cutting-edge ordering solutions!



Need Assistance?
Contact us at 1-800-942-5951
eby-cscsupport@pfgc.com



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